### Water and Sewer Use Ordinance\*

#### No. 252.1(A) -RATE SCHEDULE AMENDMENT

- AN ORDINANCE OF THE CITY OF BEVIL OAKS, TEXAS AMENDING ORDINANCE 252.1 by providing amended definitions, altering previously established rates, adding and deleting various requirements and providing authority for City personnel to take actions that affect user accounts.
- WHEREAS, the City of Bevil Oaks has provided facilities for the production and distribution of potable water to promote the health, safety and convenience of its people;
- WHEREAS, the control and protection of the quality of those potable water and wastewater facilities require regulations for its use and enjoyment; and
- WHEREAS, existing ordinances and regulations for the use of the City's potable water and wastewater facilities must be amended and supplemented for various reasons, including for various rates to be amended and updated in a manner that is easy to distribute and review by the City water and wastewater users:
- NOW, therefore be it ordained by the City Council of the City of Bevil Oaks, Texas Ordinance 252.1 remains in full effect and shall be considered as if stated herein with the exception of the following amendments:

#### **Water Department Rate Schedule Definitions**

- 1. Late Fee- \$15.00- This fee is issued if payment for the current bill is not received by close of business the day that bills are due. Bills are due on the first business day of the following month. A call out will be made before the due date.
- 2. Disconnect Fee- \$25.00- This fee is issued if payment is not received by close of business 10 days after the due date on the bill. Disconnects are issued for any balance over \$30.00. A call out will be issued before the services are disconnected.
- 3. Reconnect Fee- \$25.00- This fee is issued if services are disconnected.
- 4. Meter Removal Fee- \$55.00- This fee is issued if a customer requests to have their meter removed.
- 5. Service Killed at the main line- \$300.00- This fee is issued when the customer requests to have the service disconnected at the main line.
- 6. Second trip on service turn on/discretionary requests to shutoff- <u>\$27.50-</u> This fee is issued when the utility contractor has to make a second trip to the property to turn the services on/off.
- 7. Returned Check Fee-<u>\$35.00-</u> This fee is issued if the customer's check is returned by the City's banking institution and/or the City's billing software company. The customer is allowed to have 2 returned checks per year. After the second returned check, the customer will not be allowed to pay via check until a year to date from the second returned check.
- 8. Tampering Fee-\$100.00 (first occurrence)— This fee is issued when a customer tampers with the water meter (i.e. turning water on without proper authorization, turning water back on after being disconnected without making a payment, turning water on without having a water account, using the City connection to access water when a meter is not in place, unplugging the endpoint from the meter, etc.)

- 9. Tampering Fee (all subsequent occurrences after the first occurrence of tampering)- \$500.00- This fee is issued when the customer has already received one tampering fee. This fee will be issued for any tampering after the first occurrence of tampering.
- 10. New Service Turn on- \$35.00- This fee is for new residents to have the water turned on at the property.
- 11. Call-out fee-<u>\$55.00 minimum</u>- This fee is issued when the customer calls the City and/or the afterhours emergency service and a contractor comes out to the property to investigate the issue and confirms it to be on the customer's side of the water/sewer service.
- 12. Sewer blockage assessment-\$55.00 minimum- if the customer contacts the City' and/or the utility contractor to assess a sewer blockage and the customer does NOT have a sewer cleanout installed on the customer's side, then the customer shall be assessed, at a minimum, the call-out fee charged by the City's utility contractor. Any additional costs incurred under the direction of the City's utility contractor to remedy a sewer blockage on the customer's side shall be assessed as incurred.
- 13. Damaged equipment-actual cost of various equipment and labor to install it- This fee pertains to replacement of the meter, endpoint, meter lid PLUS the actual cost of the labor charged by the City's utility contractor to install the new equipment.
- 14. Irrigation meter installation- actual cost of meter, endpoint, meter lid, meter box and the cost of labor- This fee is for any customer that requests to have a second meter installed. The customer shall incur installation costs as charged by the City's utility contractor. Such charges shall include but are not limited to the following equipment and service charges: actual cost of the meter and endpoint; cost of the meter lid and box; cost of the equipment and labor to install a second tap on the respective water line. All second meters shall incur an additional surcharge for administrative overhead of \$3.00 per month.

### 15. Water Taps:

## Long Side Water Meter Tap- \$1,860.00 (prices may vary due to the fluctuation in costs of material)-

- Tap- \$1,360.00
- Meter- \$300.00
- Endpoint- \$150.00
- Meter Box- \$25.00
- Meter Lid- \$25.00

# Short Side Water Meter Tap- \$1,700.00 (prices may vary due to the fluctuation in costs of material)-

- Tap-\$1,200.00
- Meter- \$300.00
- Endpoint- \$150.00
- Meter Box- \$25.00
- Meter Lid- \$25.00
- 16. Sewer Taps- <u>\$1,700-\$4,000</u>-the cost of a sewer tap varies due to the depth of the sewer main. The customer shall notify the City if there is a need for a sewer tap on their property. The City will get a quote from the Utility company and notify the customer <u>before</u> installation.
- 17. Water Meter Test-\$100.00- This fee is for any customer whom water is furnished through a meter shall have the right to demand that the water be tested for accuracy, and when the customer wishes such test,

they shall deposit, with the water department, one hundred dollars (\$100.00) for each meter they desire to be tested.

- **18. Billing adjustments for water leaks-** (does not have a set amount)- billing adjustments for water leaks are given, if requested by a user, for a monthly bill that is double their monthly average water usage; one adjustment is allowed per year. This adjustment must meet the specifications in the Water and Sewer ordinance.
- 19. Payment Arrangements-(does not have a set amount: available arrangements- 6,12,18 & 24 months (arrangement term to be determined by City office manager/administrator))- Payment arrangements can be made, if requested by a user. Payment arrangements can be issued by the City office manager/administrator. Payment arrangements include: giving a customer an extension within permissible limits, a payment plan if the customer has a higher than normal bill (i.e. water leak, assessed charges for call-out fees, new water/sewer installation, installation of a secondary meter, etc.).
- **20. Senior Citizens Discount**<u>- 10% discount</u>-This discount is given to senior citizens. The citizen <u>must</u> show proof of I.D. and sign the proper documentation at the City office. The citizen <u>must</u> be at least <u>62</u> years of age to qualify for the discount.

PASSED, APPROVED and EFFECTIVE this 23 day of May, 2024.

Attest: City of Bevil Oaks, Texas.

Mayor Cheri Mitchell

City Council Secretary, Jeff Thibodeaux

City of Bevil Oaks, Texas